



JAMES AUSTIN COMPANY

SINCE 1889

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Letter of Guarantee: General Purpose Products

James Austin Company manufactures and packages a variety of household and institutional cleaning and laundry products for retail, foodservice/janitorial, swimming pool and automotive washer fluid consumers.

Each product is manufactured using Good Manufacturing Practices (GMP's) as per 21 CFR 110 consistent with striving to package products that are safe to use as well as secure to transport to distribution centers and the eventual consuming public.

Guidelines or rules set forth by the following organizations are adhered to in support of this goal.

- NSF for annual facility audits to maintain the GMP standards of our industry.
- US OSHA for maintaining safe working conditions.
- US DOT for transport of the variety of chemicals we package whether hazardous or non-hazardous.
- US Consumer Product Safety Commission for guidance on packaging design and label warnings and statements.
- US FDA for guidance on the variety of hand washes and soaps
- US ATF for guidance on some of the chemicals we use to formulate our products that are regulated by the Bureau.
- US EPA for anti-microbial and disinfecting/sanitizing products. (A separate letter of guarantee is provided for these items.)

The variety of product categories that are covered under this letter are:

Bleach (sodium hypochlorite) non-EPA
Dish Detergents
Glass Cleaner
Fabric Softeners
Windshield Washer Fluids
Deck Wash
Carpet Cleaners
Pine Oil Cleaners

Ammonia (ammonium hydroxide)
Liquid Laundry Detergents
All-Purpose Liquid Cleaners
Hand Liquid Soaps
Antifreeze Solutions for RV and Pool use
Drain Openers
Oven & Grill Cleaners
Degreasers

Cited specific product:

Sincerely,

Harry Austin
President

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