Letter of Guarantee: General Purpose Products

James Austin Company manufactures and packages a variety of household and institutional cleaning and laundry products for retail, foodservice/janitorial, swimming pool and automotive washer fluid consumers.

Each product is manufactured using Good Manufacturing Practices (GMP’s) as per 21 CFR 110 consistent with striving to package products that are safe to use as well as secure to transport to distribution centers and the eventual consuming public.

Guidelines or rules set forth by the following organizations are adhered to in support of this goal.

- NSF for annual facility audits to maintain the GMP standards of our industry.
- US OSHA for maintaining safe working conditions.
- US DOT for transport of the variety of chemicals we package whether hazardous or non-hazardous.
- US FDA for guidance on the variety of hand washes and soaps
- US ATF for guidance on some of the chemicals we use to formulate our products that are regulated by the Bureau.
- US EPA for anti-microbial and disinfecting/sanitizing products. (A separate letter of guarantee is provided for these items.)

The variety of product categories that are covered under this letter are:

- Bleach (sodium hypochlorite) non-EPA
- Dish Detergents
- Glass Cleaner
- Fabric Softeners
- Windshield Washer Fluids
- Deck Wash
- Carpet Cleaners
- Pine Oil Cleaners

- Ammonia (ammonium hydroxide)
- Liquid Laundry Detergents
- All-Purpose Liquid Cleaners
- Hand Liquid Soaps
- Antifreeze Solutions for RV and Pool use
- Drain Openers
- Oven & Grill Cleaners
- Degreasers

Cited specific product:

Sincerely,

Harry Austin
President

Updated January 1, 2018