



JAMES AUSTIN COMPANY

SINCE 1889

115 DOWNIEVILLE ROAD
PO BOX 827
MARS, PA 16046-0827
724-625-1535 800-245-1942
724-625-3288 FAX
WWW.JAMESAUSTIN.COM

Letter of Guarantee: General Purpose Products

James Austin Company manufactures and packages a variety of household and institutional cleaning and laundry products for retail, foodservice/janitorial, swimming pool and automotive washer fluid consumers.

Each product is manufactured using Good Manufacturing Practices (GMP's) as per 21 CFR 110 consistent with striving to package products that are safe to use as well as secure to transport to distribution centers and the eventual consuming public.

Guidelines or rules set forth by the following organizations are adhered to in support of this goal.

- NSF for annual facility audits to maintain the GMP standards of our industry.
- US OSHA for maintaining safe working conditions.
- US DOT for transport of the variety of chemicals we package whether hazardous or non-hazardous.
- US Consumer Product Safety Commission for guidance on packaging design and label warnings and statements.
- US FDA for guidance on the variety of hand washes and soaps
- US ATF for guidance on some of the chemicals we use to formulate our products that are regulated by the Bureau.
- US EPA for anti-microbial and disinfecting/sanitizing products. (A separate letter of guarantee is provided for these items.)

The variety of product categories that are covered under this letter are:

Bleach (sodium hypochlorite) non-EPA
 Dish Detergents
 Glass Cleaner
 Fabric Softeners
 Windshield Washer Fluids
 Deck Wash
 Carpet Cleaners
 Pine Oil Cleaners

Ammonia (ammonium hydroxide)
 Liquid Laundry Detergents
 All-Purpose Liquid Cleaners
 Hand Liquid Soaps
 Antifreeze Solutions for RV and Pool use
 Drain Openers
 Oven & Grill Cleaners
 Degreasers

Cited specific product: _____

Sincerely,

Harry Austin
President

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